

Centre Neonatal Transport

Information for parents and families



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Introduction

This information leaflet tells you about who we are and explains how we will safely move your baby. We realize that this is a stressful time for you and you may feel scared. These feelings are not uncommon. The transport team will be able to answer any questions that you may have—so please ask them if you are unsure about anything.

Who are we?

The CenTre Neonatal Transport Service is a team of highly skilled doctors and nurses who have lots of experience in stabilising and transferring sick and premature babies. These babies may need specialist or continuing care in another hospital or they may be returning to a hospital closer to their family home for on going care. The transport team will introduce themselves to you when they arrive. They will then work with the team from your neonatal unit to ensure that your baby is as stable as possible before they are transferred. This can often be a very busy time for the team but they will keep you informed of what is happening.

Will my baby be safe in the ambulance?

We will continue to provide all of the specialist care that your baby needs during the journey. Your baby will be secured into our transport incubator using a special harness, much like a car seat harness. The incubator allows us to keep your baby warm. Our specialist equipment allows us to monitor their heart rate, temperature, breathing rate and blood oxygen levels. We are able to give any fluids or medicines that your baby may need using our infusion pumps. We can also help your baby with any breathing problems they may have.

Incubator to keep your baby warm

Pumps to give infusions & medicines



Monitor to observe heart rate, breathing, temperature and blood oxygen levels

Ventilator to give breathing support

Can I travel with my baby?

There may be the opportunity, if you are well enough, for one parent to travel with us in the ambulance. The transport team will talk to you about this, but please ask them if they don't mention it. You must be fit and well and discharged from post natal care. You should also be able to get into and out of the ambulance by yourself.

If you suffer from motion sickness it may be advisable for you not to travel in the ambulance. If you do travel with your baby you will be expected to remain in your seat with your seat belt fastened unless told otherwise by a member of our team.

If you are unable to travel with your baby please do not attempt to follow our ambulance. Please do ensure that you travel at a safe and steady speed. Our team should give you information about the hospital your baby is being transferred to.



Our transport team work in partnership with the East Midlands Ambulance Service NHS Trusts to ensure your baby is transferred safely in one of our dedicated neonatal ambulances.

What if I have any concerns about my baby's transfer?

The transport team will be with your baby throughout the journey in the ambulance. We will be observing and monitoring your baby for any changes in their condition throughout the journey. We will also make regular notes on your baby's condition during the journey which we will share with the team in the hospital your baby is being transferred to.

If you have any concerns please speak to one of the transport team before they leave in the ambulance.

We welcome any comments or feedback about our team. Please scan the code with your smartphone below to fill in our parents questionnaire. It is only 10 questions long and we would value your opinion on our service, in particular anything that we could have done that would have improved our service to you and your family.



Alternatively you can access the questionnaire from our website www.centroneonataltransport.nhs.uk

or you can contact our Matron, Nicky Davey, at the address below

Centre Neonatal Transport Service
Level 2, Jarvis Building
Leicester Royal Infirmary
Leicester LE1 5WW
Email: nicky.davey@uhl-tr.nhs.uk

Hospitals covered by CenTre Neonatal

Hospital Name	Telephone Number	Postcode
Boston, Pilgrim Hospital,	01205 445 404	PE21 9QS
Burton upon Trent, Queens Hospital	01283 511 511 ext 4346 or 4347	DE13 0RB
Coventry & Warwickshire University Hospital (UHCW)	02476 966 668	CV2 2DX
Derby, Royal Derby Hospital	01332785 644	DE22 3NE
Kettering General Hospital	01536 492 882	NN16 8UZ
Leicester General Hospital	0116 258 4800	LE5 4PW
Leicester Royal Infirmary	0116 258 5832	LE1 5WW
Lincoln County Hospital	01522 573 604	LN2 5QY
Mansfield, Kings Mill Hospital	01623 672 243	NG17 4JL
Northampton General Hospital, (Gosset Ward)	01604 545 520	NN1 5BD
Nottingham City Hospital	0115 969 1169 ext 55215	NG5 1PB
Nottingham, Queens Medical Centre	0115 924 9924 ext 64120	NG7 2UH
Nuneaton, George Eliot Hospital	02476 865 258	CV10 7DJ
Warwick Hospital	01926 495 321 ext 4650	CV34 5BW



Please use this QR code to download our free East Midlands Neonatal Operational Delivery Network (EMNODN) app for more information about our units.

NHS East Midlands Neonatal Operational Delivery Network

Information for families of premature and sick babies

[View all Hospitals](#)

About the East Midlands Neonatal Operational Delivery Network

Useful information

[View Map](#)



Today's research is tomorrow's care

We all benefit from research. Leicester's Hospitals is a research active Trust so you may find that research is happening when you visit the hospital or your clinic.

If you are interested in finding out how you can become involved in a clinical trial or to find out more about taking part in research, please speak to your clinician or GP, or call 0116 258 8351.

If you would like this information in another language or format, please contact the service equality manager on 0116 250 2959

إذا كنت ترغب في الحصول على هذه المعلومات في شكل أول لغة أخرى ، يرجى الاتصال مع مدير الخدمة للمساواة في 0116 250 2959.

আপনি যদি এই লিফলেটের অনুবাদ - লিখিত বা অডিও টেপ'এ চান, তাহলে অনুগ্রহ করে সার্ভিস ইকুয়ালিটি ম্যানেজার ডেভ বেকার'এর সাথে 0116 250 2959 নাম্বারে যোগাযোগ করুন।

如果您想用另一种语言或格式来显示本资讯，请致电 0116 250 2959 联系“服务平等化经理” (Service Equality Manager)。

જો તમને આ પત્રકાનું લેખિત અથવા ટેપ ઉપર ભાષાંતર જોઈતું હોય તો મહેરબાની કરી સર્વિસ ઇક્વાલિટી મેનેજરનો 0116 250 2959 ઉપર સંપર્ક કરો.

यदि आप को इस लीफलेट का लिखती या टेप पर अनुवाद चाहिए तो कृपया डेव बेकर, सर्विस इक्वालिटी मैनेजर से 0116 250 2959 पर सम्पर्क कीजिए।

Jeżeli chcieliby Państwo otrzymać niniejsze informacje w tłumaczeniu na inny język lub w innym formacie, prosimy skontaktować się z Menedżerem ds. równości w dostępie do usług (Service Equality Manager) pod numerem telefonu 0116 250 2959.

ਜੇਕਰ ਤੁਹਾਨੂੰ ਇਸ ਲੀਫਲਿਟ ਦਾ ਲਿਖਤੀ ਜਾਂ ਟੇਪ ਕੀਤਾ ਅਨੁਵਾਦ ਚਾਹੀਦਾ ਹੋਵੇ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਡੈਵ ਬੇਕਰ, ਸਰਵਿਸ ਇਕੁਅਲਿਟੀ ਮੈਨੇਜਰ ਨਾਲ 0116 250 2959 'ਤੇ ਸੰਪਰਕ ਕਰੋ।

Ak by ste chceli dostať túto informáciu v inom jazyku, alebo formáte, kontaktujte prosím manažera rovnosti služieb na tel. číslo 0116 250 2959.

Haddaad rabto warqadan oo turjuman oo ku duuban cajalad ama qoraal ah fadlan la xirii, Maamulaha Adeegga Sinaanta 0116 250 2959.